

# HEARsay

News from Harley Street Hearing and Musicians' Hearing Services

## WELCOME

Welcome to HearSay, the latest newsletter from Harley Street Hearing and Musicians' Hearing Services. Lots has been happening over the last few months and this is our way of keeping you in the picture.

We are delighted to announce our new North London Hearing clinic at the Wellington Diagnostics and Outpatients Centre in Golders Green. This is a modern medical centre and allows us to extend our service in north London to include Lyric and specialist wax removal. We know many of you have very busy schedules so as well as regular Saturday clinics, we now hold early morning and early evening clinics.

As one of London's Leading Independent Hearing Clinics we focus on aftercare and all our patients benefit from a complimentary annual hearing check for the lifetime of their hearing aids. In-house demonstrations are also available for anyone wanting to trial any new products.

If you're happy with our services and know someone who may benefit from a hearing consultation please recommend us. We are always here to help if you need any advice, or have any concerns about your hearing call us on **020 7486 1053** or e-mail [info@harleysthearing.co.uk](mailto:info@harleysthearing.co.uk).

# What's new...

## Roger Pen

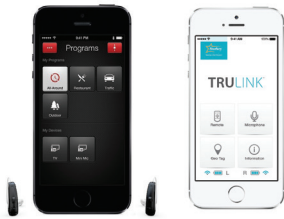
A cutting-edge wireless microphone that enables people with a hearing loss to hear and understand more speech in loud noise and over distance.

Built on game-changing Roger technology, this fully automated solution is proven

to perform better than any wireless microphone in the industry. It can be used as a standalone microphone or alongside other Roger Pens or the Roger Clip-On Mic. It also features Bluetooth for cell phone calling, and can also be used to listen to TV and multimedia. *(made by Phonak)*



## iPhone Ready Hearing Aids



Connect to what you love through your iPhone®, iPad®, and iPod touch® and enjoy high quality sound through hearing aids that act like wireless stereo headphones. Imagine using an app to fine-tune

the treble/bass of a concert – or a dinner conversation. Imagine a FaceTime call with a loved one. Imagine speech that's clear, strong and easy to understand. Phone calls, music, videos and more stream directly into your hearing aids with pristine sound quality-no background buzzing and whistling. Small, slim designs lets you hide your aids if you want to – or show them off if you'd rather, even if you have a severe hearing loss.

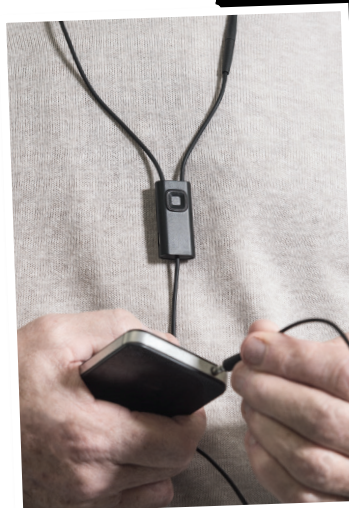
*(Linx made by GN Resound partnered with Apple)*

*(Halo made by Starkey)*

## Unidex

A neck-worn plug and play solution for easy mobile phone hands-free use. The device streams audio to your hearing aids – **not just from mobiles, but any device with a mini-jack output**. It's long battery life means that Uni-Dex can stream for up to 40 hours. And it takes only an hour to fully recharge again. Simply plug into your mobile phone or audiol device, hang the Uni-Dex around your neck and you are ready to start listening.

*(made by Widex)*



## SWEET DREAMS ARE MADE OF THIS

The state-of-the-art technology incorporated in DREAM, gives you true-to-life sound in the most complex listening situations and allows you to focus on speech in noise and even restore the rich, dynamic sound of music.

**MORE SOUNDS:** With DREAM, you get a much richer and well-rounded sound; and you can enjoy louder sounds with comfort, such as the cheering of a crowd at a football match or the sudden sound changes when watching a film.

**MORE WORDS:** Widex believe that all hearing aids should give you the ability to understand speech. Speech understanding is often compromised in noisy environments, but new technology that preserves the human voice means that with DREAM you can actively enjoy conversations, whether you are in a crowded restaurant with family or at a noisy concert with friends.

**MORE PERSONAL:** Only with Widex do you get access to your own website that contains all the details unique to your specific type of hearing aid and hearing loss. This includes information about your personal audiogram, program's and features of your aids, and instructional videos.

Recent trials with DREAM have shown it to be free from distortion with outstanding sound quality. We would like to extend this trial to Harley Street Hearing Clients and invite you to take part.

To book your trial call us on  
020 7486 1053.

**WIDEX DREAM™**  
TRUE TO LIFE SOUND



## Lyric - The fit & forget hearing aid

“As I travel frequently to China and other countries with my company, it's critical that I can clearly understand and communicate with my associates in other countries - Lyric has made a massive difference to my business. But the biggest plus for me has to be hearing my son. When he first started to talk it was frustrating as I couldn't hear him properly to correct his speech; now, I hear every word he says clearly! Harley Street Hearing staff are lovely, making me relaxed every time I visit. They recommended Lyric, which is fantastic for me. They're invisible, easy to fit and I completely forget I have them in.”

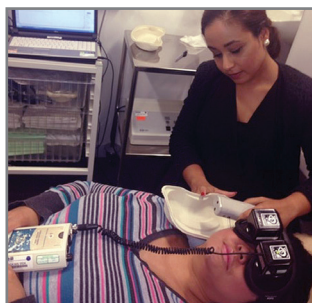
Ross Taylor

Harley Street Hearing Lyric wearer

For a complimentary Lyric assessment & 30 day trial call 020 7486 1053

## Wellington Hospital Balance Centre

Harley Street Hearing carry out balance (vestibular function) testing at The Platinum Medical Centre in St John's Wood. We offer a full range of vestibular diagnostics and work closely with the vestibular physiotherapists that provide vestibular rehabilitation. We accept referrals for VNG / Calorics and also have access to dynamic posturography and vestibular rehabilitation. We provide an on-demand diagnostic service to both ENT clinics and General Practitioners.



Symptoms of a balance problem may include but are not limited to dizziness, vertigo, a feeling of being off balance, nausea and vomiting. For further details call us or see [www.thewellingtonbalancecentre.com](http://www.thewellingtonbalancecentre.com)

## BURNETT HODD OPTOMETRY

One of the world's leading Contact Lens Practitioners and Eye Care Specialists

**Call 020 7636 2444 and quote HSH  
for an introductory 10% discount**

for a full eye examination, and spectacles, if required,  
for all Harley Street Hearing patients

7 Devonshire Street, W1W 5DY [www.burnetthoddoptometry.com](http://www.burnetthoddoptometry.com)

**musicians'  
hearing  
services**

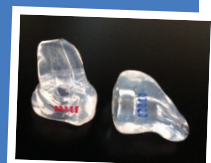
protecting your  
musical future

## HEARING PROTECTION

Anyone with an appreciation of loud music needs to protect their ears - we provide custom-made protection including musicians earplugs and open-jaw impressions for in ear monitors. We are recommended audiologists for all the major IEM manufacturers.



We have on-going affiliation with the Musicians Union, preferential rates are available to all MU members for hearing advice and protection.



### mpods

Listen to your music with a luxury snug fit, mPods are customised ear fittings for use with all types of ear phones - iPhone, iPad, iPod, Smart Phones & other MP3 players

**We also provide custom made ear  
plugs for swimming, sleeping  
and shooting.**



[www.musicianshearingservices.co.uk](http://www.musicianshearingservices.co.uk)

# BEHIND the DOOR at 129



## Audiologist of the Year UK & European

We are immensely proud of our Senior Audiologist and Lyric specialist, Jaspreet Bahra, who received both UK and European Audiologist of the Year awards, voted for by patients. Jas is the youngest winner of this prestigious award to date and the first audiology graduate to receive the accolade.

Clinical Director, Paul Checkley was also highly commended.

*For full details and Jas' nomination by Harley Street Hearing patient, Warren Stapley visit [www.harleysthearing.co.uk](http://www.harleysthearing.co.uk)*

## Introducing:

*New highly trained Senior Audiologist who you will see when visiting our clinics*

### Matthew Allsop

BSc (Hons), RHAD, MSHAA.



Senior audiologist Matthew utilises not only the latest technology to improve the quality of lives of those with hearing

impairment; but focuses a great deal on the comprehensive rehabilitative components of audiology. Matthew spent his first few years in the field specialising in paediatric audiology, working between the NHS and a school for the hearing impaired. His expertise in both adult and paediatric audiology led him to manage a flagship private clinic.

## HSH proactive in hearing protection education



Paul Checkley,  
Clinical Director,

recently highlighted hearing issues facing musicians to the Giving Committee for Help Musicians UK (formerly Musicians Benevolent Fund). Help Musicians UK is the leading UK charity for professional musicians of all genres, from starting out through to retirement.



HSH has been taking part in the University College London clinical placement programme for the past few years, training audiology graduates. We are delighted to have been selected as UCL's Audiology Training Centre and our first new intern starts in October. We are very proud to be educating future hearing professionals; especially as we are the only independent audiology practice elected to take part in the scheme.



The orchestra on the new Barnum musical are coming to us for hearing advice and protection, along with productions of Jersey Boys and Annie Get Your Gun to name but a few.

## HARLEY STREET HEARING

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[www.harleysthearing.co.uk](http://www.harleysthearing.co.uk)

## NORTH LONDON HEARING

Wellington Diagnostics and Outpatients Centre,  
296 Golders Green Road, London NW11 9PY  
Tel: 020 8455 6361

Email: [info@northlondonhearing.co.uk](mailto:info@northlondonhearing.co.uk)  
[www.northlondonhearing.co.uk](http://www.northlondonhearing.co.uk)