

HEARsay

News from Harley Street Hearing and Musicians' Hearing Services

WELCOME



Welcome to the 11th edition of Hearsay, your source for the latest updates from Harley Street Hearing and Musicians' Hearing Services, and the wider

hearing industry. If you're curious about the latest advancements in hearing technology, don't hesitate to contact us. As always we're happy to facilitate a no-obligation trial for you. Should you require any accessories we now offer free delivery for orders over £50.

We extend our appreciation to Cameron Macintosh for sharing an image from the recent opening of Stephen Sondheim's "Old Friends" production at the Gielgud Theatre. We are delighted to provide hearing care services for the cast.

Exciting news! Our new clinic at 127 Harley Street is now fully operational. If you haven't scheduled your complimentary annual review yet, we look forward to welcoming you at this new location or our existing head office at 2 Harley Street.

Paul Checkley
Partner

Photo courtesy of Danny Kaan

HARLEY
• STREET •
HEARING

musicians'
hearing
services
protecting your
musical future

What's new...

in the world of hearing aid *technology*

Starkey Genesis AI *All New, Completely Redesigned*

Hearing aids so fast they adapt before we can. Packed with the industry's most sophisticated technology they make over 80 million adjustments per hour automatically. Resulting in clearer, more distinct and more true-to-life sound quality than ever before.



Resound Nexia

Coming soon - Resound's next generation of hearing aids. The new features include accelerometers which intelligently adapt microphone direction based on whether the wearer is stationary or in motion and also LE Audio, a new wave of low energy audio connectivity which is set to replace loop systems found in public venues.



Signia IX

Signia's new Integrated Xperience platform hearing technology that excels in speech clarity in noisy group conversations – even when people move or change positions.

Silk Charge&Go is the world's first and only ready to wear rechargeable completely in-canal (CIC) hearing aid. Available with custom tip options for the ideal blend of discretion and personalisation.

Pure Charge&Go is the receiver-in-canal (RIC) option with up to 24 hours of runtime on a single charge.



To trial any of these new technologies call us now on **020 7486 1053**

Testimonial

“ Having the right hearing aids has given me back so much pleasure and confidence. ”



Karen and her mum Elaine

I knew about hearing loss from a very young age, with both my grandmothers, and then my mother, having severe loss. At uni I discovered my own hearing loss, I wasn't ready to accept it so chose denial and avoidance and I could mask my difficulties well.

Years later working as a speech therapist I began to really struggle: I became anxious about mishearing the team during ward rounds and I found myself concentrating with all my might to hang on to the words being spoken.

After plenty of online research and reviews I chose Harley Street Hearing. Initially I felt so embarrassed so trialled the “secret” Lyric hearing aids. Despite incredible sound quality, they weren't suitable to me so the team made me a set of bespoke in-the-ear hearing aids which again weren't

quite right. With perseverance I now have my perfect fit behind-the-ear aids with high tech features -and I have never looked back.

They have made a huge difference to my life and my work. I can hear much clearer and louder and am able to adjust their programs/settings through an app on my smart phone when in noisy or lecture setting. The hugest plus is the way my aids connect to my iPhone, my iPad and my TV so that I can hear almost perfectly, I can hear telephone calls, podcasts, music, Netflix and audiobooks louder and clearer than ever before, I can hear the wind in the trees, the birds sing, and the engine of my car.

Being compassionate and patient with myself has been crucial but equally having loved ones understanding my hearing impairment is vital and prevents lots of frustration. A simple

rule with my two teenagers at home is “don't bother shouting to me from another room; please come to the room and talk face to face or rather text, call or FaceTime me!”

I have met many people who are often so surprised when they discover I am wearing hearing aids, as they are so subtle and discrete. This has inspired many who have been struggling with their hearing to seek help. The hardest part is acknowledging our own challenges and taking that first step. It's hard to crawl out of the denial and avoidance cycle and step into the light of awareness. But I now know for sure there is plenty room for improvement!

Karen Mann

Hear here Hearing Loss Network for Professionals

A great night was had by all of the 100 attendees at this year's event which offered a safe and supportive space for professionals to share their experiences, triumphs, and tips on thriving in the workplace. For many attendees, this was the first time they had the chance to connect with peers; often, the only people they had previously spoken to about their hearing loss were their audiologists.

The event organised by Harley Street Hearing's Senior Clinical Audiologist Jaspreet Babra, featured a line-up of inspiring guest speakers sharing their inspiring, personal experiences. If you'd like to join Hear Here and receive invitations to future events, please don't hesitate to contact us. [fuga](#).



Meet *the team*



Tiffany Thorpe
Practice Assistant

Tiffany brings with her over 12 years of experience in the hospitality industry, where she excelled as a manager. Her genuine passion lies in assisting people whenever the opportunity arises. With a musical background, Tiffany possesses a deep understanding of the significance of hearing health and the protection of our ears. She has personally grappled with tinnitus and various balance challenges, which has given her a unique empathy for our clients' needs and a strong commitment to supporting our audiologists in meeting those needs.



Nelani Siva-Pieterse
Senior Clinical Audiologist

Nelani has a wealth of knowledge following 15 years experience in both the NHS and private sector. She specialises in hearing instrument technology, diagnostic vestibular audiology and has a particular interest in tinnitus and hearing related disorders.

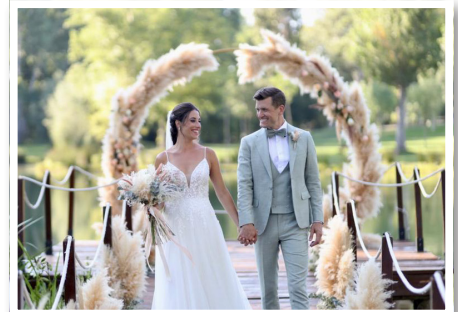
Nelani's Hearing Tips

For people with hearing loss

- *Face the person who is speaking. For the most effective communication ask people to face you when they speak to you. This gives lots of extra visual cues which help us to decipher speech.*
- *If you have a better hearing ear, position yourself with this ear towards the speaker(s).*
- *Ask people to get your attention before talking to you. Do not hesitate to ask them to repeat themselves or speak more slowly or clearly.*
- *In a restaurant or group situation request to be seated in the middle of a table in a quiet corner. This minimises competing noises and allows you to face each speaker for visual cues.*
- *If you have hearing aid amplification and you are still struggling just call us for another hearing test and hearing aid adjustments, as a simple tweak may make all the difference.*

Wedding Bells

Partner Matthew Allsop married his beautiful girlfriend of 5 years Carla this summer in Figueres, Spain.



Music News

The Independent Society of Musicians (ISM) have now joined the Musicians' Hearing Health Scheme giving their 11,000 members affordable access to our specialist hearing assessments and custom-made hearing protection across the UK.



HARLEY STREET HEARING

2 Harley Street, London W1G 9PA
127 Harley Street, London W1G 6AZ
Tel: 020 7486 1053
Email: info@harleysthearing.co.uk
www.harleysthearing.co.uk

NORTH LONDON HEARING

HCA Healthcare Golders Green Outpatients & Diagnostics,
296 Golders Green Road, London NW11 9PY
Tel: 020 8455 6361 | Email: info@northlondonhearing.co.uk
www.northlondonhearing.co.uk

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